Preston Grove Medical Centre

The Accessible Information Standard

The Accessible Information Standard aims to ensure patients and carers with a disability, impairment or sensory loss;

- Get information they can access and understand
- Receive any communication and support they need.

Please could you answer the following questions?

- Do you have any special communication requirements?

- If you have a special requirement, please could you explain what support would be helpful?

- Do you have difficulty hearing? Y/N

- Do you have difficulty with speaking? Y/N

- What is your preferred method of communication? (Please circle)

  Letter Email Telephone